

**SERVICE LEVEL AGREEMENTS**

- The council has been working in partnership with the tLHB and GAVO for many years on Welsh language and more recently other Equalities training - this allows all the organisations to share resources and the SLAs have proved to be very successful and cost effective so far.
- In 2009/10 we are developing a proposal for new SLAs with, for example, the Communities First Partnerships and other similar bodies, all of whom have translation and training requirements but possibly cannot afford the set up costs of running such a service.
- The proposed SLAs would allow each of these bodies the opportunity to buy in to the Council's existing translation and training structures, providing them with a ready-made service for very little cost and providing the Policy Unit with some extra funding to cover translation and training costs for all partners.
- The draft SLA has been prepared and is being considered at present before being offered to CF Partnerships and other organisations.